

# **GUIDELINES FOR TAKING ON A CASE**

## **Policy**

WLSV provides ongoing legal representation in cases in the areas of relationship breakdown and violence against women and their children, where:

- cases have systemic impact
- highly disadvantaged clients would otherwise be excluded from accessing the justice system.

### **Procedure**

An assessment is made using the matrix below.

Cases taken on by WLSV should be within the very high or high categories.

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3	High	VERY HIGH	VERY HIGH
2	MEDIUM	MEDIUM	High
1	Low	Low	MEDIUM
	1	2	3

BARRIERS

#### **Barriers**

When assessing what barriers a client faces, WLSV will consider the following (non-exhaustive) list:

- The entrenched nature of the disadvantage experienced by the women
- Disability or health issues experienced by a women or dependent child/ren
- Racial or cultural background resulting in disadvantage
- Personal background and capacity impacting on women's ability to engage with the legal system
- Social exclusion; women who are marginalised or lack social support
- Geographic disadvantage
- Women receiving low or no income, who are entitled to department of housing accommodation, and Centrelink benefit as their sole source of income
- No access to legal assistance such as Victoria Legal Aid



#### **Impact**

Any matter that is determined to have potential systemic impact is a '3' on the impact axis of the matrix. This will mean the case will receive a 'high' or 'very high' priority category.

When assessing impact, WLSV will consider the following (non-exhaustive) list:

#### Systemic impact

- The case has potential to have broader impact for Victorian women who suffer a similar injustice
- The case has potential to change law, policy or practice or community attitude
- The case highlights an omission in the current law, a pattern of adverse outcomes for women or a legal process that disadvantages women

#### Individual impact

- WLSV's involvement in the matter will make a significant difference to the outcome or impact for the women and her child/ren
- WLSV's involvement will give the women confidence to break the cycle of violence
- There is injustice, unfairness or discrimination experienced by the women

